

PRIVACY NOTICE

The Privacy Notice govern the use of Consolidated Waste (Pty) Ltd t/a Skipwaste’s website (“website”). By checking the “I accept the Terms and Conditions” option or by continued use of the Skipwaste website, the User agrees to be bound by the terms as set out in this legal notice. If the User does not wish to be bound by these terms, the User may not access, display, use, download, or otherwise copy or distribute any content obtained from the website.

Skipwaste is committed to protecting the User’s privacy. This privacy policy explains the manner in which Skipwaste shall collect, use, maintain and discloses customer information as well as what the User’s access rights to the information and/or data are.

Personal identification information

Skipwaste may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit the website, complete any online form, and in connection with other activities, services, features or resources Skipwaste makes available on the website.

Information that a user may provide:

When a User registers as a User or through the ongoing use of the website, Skipwaste may collect information from the User, including but not limited to one or more of the following fields:

- Personal details such as name, surname, gender;
- Contact details, such as email address and contact number;
- Preferences with respect to the use of website.

Collecting of service-related information

The following types of information are collected in the background through the User’s use of the website:

- System data relating to the User’s device or internet connection, such as the User’s device’s operating system, browser or IP address;
- Usage data regarding the User’s use of the website; and
- Analytics data in aggregate and anonymous format via third party tracking services such as Google Analytics.

Cookies policy

Skipwaste’s website may use “cookies” to enhance User experience. User’s web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. A cookie is a small text file stored by the User’s browser (for instance, Internet Explorer or Chrome) on the User’s computer or mobile device. Skipwaste uses cookies to authenticate returning customers and to prevent fraudulent use of User accounts. Cookies can be disabled in the browser settings, but if a User disables them they will not be able to log into the Skipwaste website or some parts of the website may not function properly

Security and protection of information

The User's user and System Data are private and confidential and are treated as such. Skipwaste takes all reasonable steps to secure and protect your data during hosting and transmission and to ensure that your information is handled in accordance with the Terms.

However, it is possible for Internet-based communications to be intercepted or servers to be hacked. Skipwaste will not be responsible for any damages the User or any third party may suffer as a result of the hosting or transmission of confidential or disclosed information that the User makes to Skipwaste through the Internet, or that the User expressly or implicitly authorises Skipwaste to make, or for any errors or any changes made to any transmitted information.

To ensure acquaintance with and awareness of the privacy measures and policies of Skipwaste, the User is urged to take care to read and understand the underlying privacy clauses incorporated in these Terms.

Using and Sharing of information

Skipwaste may not use and share the User and System Data it collects from the User.

Skipwaste undertakes not to share any of the User's User or Systems Data that are deemed of a personal or private nature.

Skipwaste retains the right to transfer the User's information to a new owner if the ownership of all or substantially all of our business should change, in which case the terms of Notice will still apply until the Terms are updated or amended by the acquiring party upon notice to the User.

Skipwaste may release account information or User Data when we believe, in good faith, that such release is reasonably necessary to (a) comply with law, (b) enforce or apply the terms of any of our user agreements or (c) protect our, our Users or any other relevant third parties' rights, property or safety.

Using data for research and benchmark purposes

The User hereby provides consent for their de-identified User and System data to be used for research relating to purchases of the Skipwaste services. The User also consents to the use of aggregate User and System data for statistical and benchmark purposes.

Local Storage

Local storage is a more secure way for web-applications to store large amounts of data locally in the User's browser without affecting the web-application's performance. Skipwaste uses local storage to store some of the User Data to improve the application's performance and to allow the User to use the application to some extent, whilst offline when an Internet connection is not available.

When a User logs out of or moves off the Skipwaste website any information stored in local storage is cleared. The User can choose to disable local storage in the settings menu. Please note that disabling local storage will detrimentally affect the User's experience with the Skipwaste website.

Data Protection and use of information

Skipwaste may, and the User expressly consents to, the collecting and processing of their User Data and System Data by Skipwaste to open, administer and operate the User's profile and contact the User provide any combination of services linked to Skipwaste; carry out statistical and other analyses to identify potential markets and trends; and develop new products and services.

The User expressly consents that Skipwaste may process and further process the User Data and System Data within Skipwaste for the above purposes; disclose their Personal Information to any person who provides services to Skipwaste or acts as their agent or to whom Skipwaste has transferred or proposed to transfer any of their rights and duties in respect of a User's account and/or share the User's User Data and System Data with their services providers, locally and outside the Republic of South Africa, as necessary. Skipwaste demands that any third party service providers to Skipwaste agrees to their strict privacy policies if they need to access any Personal Information to carry out their services.

The User acknowledges that Skipwaste will at all times remain responsible for determining the purpose of and means for processing the User's User Data and System Data; and Skipwaste is required by legislation to collect certain of Personal Information from the User, without which Skipwaste will be unable to offer the Skipwaste services for purchase by a User.

The User agrees that they are providing Skipwaste with their Personal Information voluntarily and freely.

Whenever the User is of the opinion that Skipwaste fails to comply with the Privacy Policy as set out herein, the User will contact Skipwaste by sending a request on the "contact us" tab. Skipwaste will review the User's representations made by email and, if within their sole and absolute discretion advisable, take corrective action and in any event within 7 (seven) days respond to User informing about corrective actions taken, if any.

How Skipwaste uses collected information

Skipwaste may collect and use Users personal information for the following purposes:

- *To improve customer service:* Information you provide helps us respond to your customer service requests and support needs more efficiently.
- *To improve our website:* We may use feedback you provide to improve our products and services.
- *To send periodic emails:* We may use the email address to respond to their inquiries, questions, and/or other requests.

How Skipwaste protects your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information and data stored on our website.

Sharing your personal information

Skipwaste will not sell, trade, or rent Users personal identification information to others. Skipwaste may only share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with its business partners, trusted affiliates and advertisers for the purposes outlined above.

Links to other websites

Users may find advertising or other content on the website that link to the sites and services of the Skipwaste partners, suppliers, advertisers, sponsors, licensors and other third parties. Skipwaste does not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from the website. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to the website, is subject to that website's own terms and policies.